

CREDIT CARD ENHANCEMENTS COMING SOON!

Dear Member,

As part of Priority First Federal Credit Union's commitment to providing superior service to our members, we are making enhancements to our credit card program. Current cardholders will receive a new VISA® credit card prior to the activation date of Saturday, July 10, 2021.

Benefits & Enhancements Include:

- *NEW* contactless feature
- *NEW* branded card design with credit card number, name, etc. printed on back for enhanced security
- *NEW* online credit card account access
- *NEW* program allows for each person associated with your credit card account to receive a card with a different number. This allows for continued use of cards by others if one person loses their card.



WHAT YOU NEED TO KNOW

RATES: Your VISA® credit card rates & terms will remain the same.

RECURRING CHARGES: Upon receiving your new card, remember to update your payment address and card number for any recurring payments currently charged to your credit card.

ALERTS: Unfortunately, existing credit card alerts will not be converted. However, we will be offering new updated alert options – stay tuned for updates!

ACCESS: Online access to your credit card account will no longer be through *GoToMyCard*. Be sure to download any prior statements or account information you may need for your records. You will have anytime access to your credit card account data through our website located under the *Borrow* tab on the *VISA Credit Cards* page.

SUSPECTED FRAUD: In the case of any suspected fraud, you will see the following number on your caller ID:
855-553-4290

Contact us at 1-800-368-0739 (or your local branch) with questions regarding your new VISA® credit card. You may also visit priorityfirstfcu.org/borrow/visa-credit-cards for more information.

Sincerely,
Alan Clouse
Chief Executive Officer
Priority First Federal Credit Union